



UNICC Learning Services

Catalogue 2025

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UNICC Learning Services Unit

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UNICC Learning Services Offering

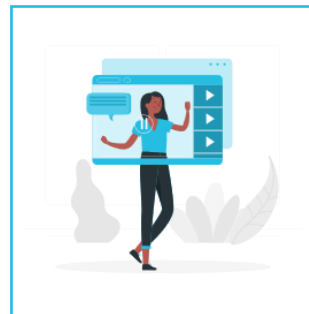
UNICC provides an array of bundled services for solutions that best fit Client needs, from strategic planning to administrative tasks



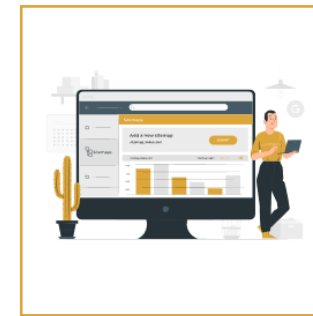
Learning Consultancy and Management



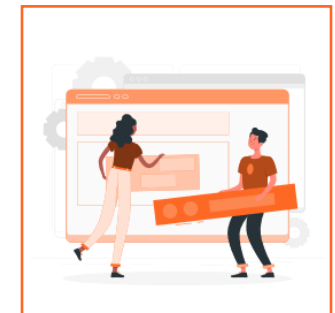
Learning Sourcing and Administration



Shared and Tailor-made Training Service



Development and Administration of LMS



eLearning Content Development



Shared Learning Services

The **UNICC Learning Catalog** offers a wide range of ICT learning and training solutions at discounted rates through specialized IT training providers or UNICC internal Subject Matter Experts.

The courses can be offered either as dedicated classes or shared among multiple interested partners, through a mechanism of cost-sharing.

Any of the courses may be delivered in self-paced or virtual format. They may also be organized as classroom-based in any customer's location, subject to the minimum number of participants. Generally, minimum number of participants may vary from 3 to 5, maximum number may vary from 12 to 20, depending on the nature and cost of the training.

All courses planned or in the pipeline will be periodically broadcasted through the **LevelUP Digital Learning Newsletter**.

To register for a course, to request additional information (course fees, course descriptions, delivery format), or for any requirement not listed in the catalog, please contact the UNICC Learning Services Unit at icttraining@unicc.org.

BUSINESS MANAGEMENT



Course	Days	Brand	Exam
<u>Becoming a Value-Focused Organization</u>	1	BRM Institute	yes
<u>Business Relationship Management (BRM) Executive Brief</u>	half-day or 1	BRM Institute	no
<u>Business Relationship Management (BRM) Fundamentals</u>	1	BRM Institute	no
<u>Business Relationship Management Professional (BRMP) Foundation</u>	3	BRM Institute	yes
<u>Business Value Ability</u>	1	BRM Institute	yes
<u>Certified Business Relationship Management (CBRM) Practitioner</u>	4 or 4.5	BRM Institute	yes
<u>COBIT 2019 Foundation</u>	2	ISACA	yes
<u>COBIT 2019 Design & Implementation</u>	2	ISACA	yes
<u>ISO/IEC 22301 Foundation</u>	2	ISO	yes
<u>ISO/IEC 22301 Lead Auditor</u>	5	ISO	yes
<u>ISO/IEC 22301 Lead Implementer</u>	5	ISO	yes
<u>M_o_R Foundation</u>	3	Axelos	yes
<u>M_o_R Practitioner</u>	2	Axelos	yes
<u>MSP Foundation</u>	3	Axelos	yes
<u>MSP Practitioner</u>	2	Axelos	yes
<u>PRINCE2 Agile Foundation</u>	3	Axelos	yes
<u>PRINCE2 Agile Practitioner</u>	2	Axelos	yes

Course	Days	Brand	Exam
<u>PRINCE2 Foundation</u>	3	Axelos	yes
<u>PRINCE2 Practitioner</u>	2	Axelos	yes
<u>PSM - Professional Scrum Master</u>	2	Scrum.org	yes
<u>PSM - Professional Scrum Master - Advanced Training</u>	2	Scrum.org	yes
<u>PSPO - Professional Scrum Product Owner</u>	2	Scrum.org	yes
<u>Strategic Partnering Approach</u>	2	BRM Institute	yes
<u>TOGAF Standard 9.2 Part 1 (Foundation)</u>	2	FACE™	yes
<u>TOGAF Standard 9.2 Certified (Part 2)</u>	3	FACE™	yes

CLOUD



Course	Days	Brand	Exam
Advanced Architecting on AWS	3	AWS	yes
AI-102T00-A: Designing and Implementing a Microsoft Azure AI Solution	4	Microsoft	yes
AI-900T00-A: Microsoft Azure AI Fundamentals	1	Microsoft	yes
Architecting on AWS	3	AWS	yes
AWS Cloud Practitioner Essentials	1	AWS	no
AWS Technical Essentials	1	AWS	no
AZ-104T00-A: Microsoft Azure Administrator	4	Microsoft	yes
AZ-120T00-A: Planning and Deploying SAP on Azure	4	Microsoft	yes
AZ-204T00-A: Developing Solutions for Microsoft Azure	5	Microsoft	Exam
AZ-305T00-A: Designing Microsoft Azure Infrastructure Solutions	4	Microsoft	yes
AZ-500T00-A: Microsoft Azure Security Technologies	4	Microsoft	yes
AZ-900T00-A: Microsoft Azure Fundamentals	2	Microsoft	yes
Building Modern Data Analytics Solutions on AWS	3	AWS	yes
Data Warehousing on AWS	3	AWS	yes
Developing on AWS	3	AWS	yes
DevOps Engineering on AWS	3	AWS	yes
DP-100T01-A: Designing and Implementing a Data Science Solution on Azure	3	Microsoft	yes

Course	Days	Brand	Exam
DP-203T00-A: Data Engineering on Microsoft Azure	4	Microsoft	yes
DP-420T00-A: Designing and Implementing Cloud-Native Applications Using Microsoft Azure Cosmos DB	4	Microsoft	yes
DP-900T00-A: Microsoft Azure Data Fundamentals	1	Microsoft	yes
Planning and Designing Databases on AWS	3	AWS	yes
Practical Data Science with Amazon SageMaker	1	AWS	no
Security Engineering on AWS	3	AWS	yes
Cloud Operations on AWS	3	AWS	yes
The Machine Learning Pipeline on AWS	4	AWS	yes

INFRASTRUCTURE



Course	Days	Brand	Exam
AZ-400T00: Designing and Implementing Microsoft DevOps solutions	5	Microsoft	yes
CompTIA Cloud+	5	CompTIA	yes
CompTIA Linux+	5	CompTIA	yes
CompTIA Server+	5	CompTIA	yes
Designing Cisco Data Center Infrastructure (DCID) v7.0 - Cisco	5	Cisco	yes
Engineering Cisco Meraki Solutions Part 1 (ECMS1) and Part 2 (ECMS2) v2.1	4	Cisco	yes
Implementing and Administering Cisco Solutions (CCNA) - Cisco	5	Cisco	yes
Implementing Cisco Collaboration Core Technologies (CLCOR) - Cisco	5	Cisco	yes
Implementing Cisco Enterprise Advanced Routing and Services (ENARSI) v1.0	5	Cisco	yes
Implementing and Configuring Cisco Identity Services Engine (SISE) v4.0	5	Cisco	yes
Implementing and Operating Cisco Data Center Core Technologies (DCCOR) - Cisco	5	Cisco	yes
Implementing and Operating Cisco Enterprise Network Core Technologies (ENCOR) - Cisco	5	Cisco	yes
Implementing Automation for Cisco Collaboration Solutions (CLAUI) - Cisco	3	Cisco	yes
Implementing Automation for Cisco Data Center Solutions (DCAUI) - Cisco	3	Cisco	yes
Implementing Cisco Collaboration Applications (CLICA) - Cisco	5	Cisco	yes
Leveraging Cisco Intent-Based Networking DNA Assurance (DNAAS) v2.1	2	Cisco	yes
MB-260T00-A: Microsoft Customer Data Platform Specialty	4	Microsoft	yes

SECURITY



Course	Days	Brand	Exam
<u>AZ-800T00-A: Administering Windows Server Hybrid Core Infrastructure</u>	4	Microsoft	yes
<u>AZ-801T00-A: Configuring Windows Server Hybrid Advanced Services</u>	4	Microsoft	yes
<u>Certified Ethical Hacker (CEH) v11</u>	5	EC-Council	yes
<u>CCSP – Certified Cloud Security Professional</u>	5	ISC2	yes
<u>CIPM (Certified Information Privacy Manager)</u>	2	IAPP	yes
<u>CIPP/E (Certified Information Privacy Professional/Europe)</u>	2	IAPP	yes
<u>CIPP/US (Certified Information Privacy Professional/United States)</u>	2	IAPP	yes
<u>CIPT (Certified Information Privacy Technologist)</u>	2	IAPP	yes
<u>CISSP - Certified Information Systems Security Professional</u>	5	ISC2	yes
<u>CompTIA Advanced Security Practitioner (CASP+)</u>	5	CompTIA	yes
<u>CompTIA CySA+</u>	5	CompTIA	yes
<u>CompTIA PenTest+</u>	5	CompTIA	yes
<u>CompTIA Security+</u>	5	CompTIA	yes
<u>FOR509: Enterprise Cloud Forensics and Incident Response</u>	4	SANS	yes
<u>Implementing and Operating Cisco Security Core Technologies (SCOR) - Cisco</u>	5	Cisco	yes
<u>Implementing Automation for Cisco Security Solutions (SAUI) - Cisco</u>	3	Cisco	yes
<u>ISO/IEC 27001 Practitioner Information Security Officer</u>	1	ISO	yes

Course	Days	Brand	Exam
ISO/IEC 27001 Foundation	2	ISO	yes
ISO/IEC 27001 Lead Auditor	5	ISO	yes
ISO/IEC 27001 Lead Implementer	5	ISO	yes
LDR516: Building and Leading Vulnerability Management Programs	5	SANS	yes
LDR520: Cloud Security for Leaders	3	SANS	yes
SC-200T00-A: Microsoft Security Operations Analyst	4	Microsoft	yes
SC-300T00-A: Microsoft Identity and Access Administrator	4	Microsoft	yes
SC-400T00-A: Administering Information Protection and Compliance in Microsoft 365	2	Microsoft	yes
SC-900T00-A: Microsoft Security, Compliance, and Identity Fundamentals	1	Microsoft	yes
SEC275: Foundations: Computers, Technology, & Security	Self-paced	SANS	yes
SEC301: Introduction to Cyber Security	5	SANS	yes
SEC401: Security Essentials - Network, Endpoint, and Cloud	6	SANS	yes
SEC401J: Security Essentials - Network, Endpoint & Cloud - Japanese	6	SANS	yes
SEC402: Cybersecurity Writing: Hack the Reader	Self-paced	SANS	yes
SEC403: Secrets to Successful Cybersecurity Presentation	Self-paced	SANS	yes
SEC488: Cloud Security Essentials	6	SANS	yes
SEC510: Cloud + Controls and Mitigations	5	SANS	yes

Course	Days	Brand	Exam
<u>SEC522: Application Security: Securing Web Apps, APIs, and Microservices</u>	6	SANS	yes
<u>SEC540: Cloud Security and DevSecOps Automation</u>	5	SANS	yes
<u>SEC541: Cloud Security Threat Detection</u>	5	SANS	yes
<u>SEC588: Cloud Penetration Testing</u>	6	SANS	yes
<u>Securing the Web with Cisco Web Security Appliance (SWSA) - Cisco</u>	2	Cisco	yes
<u>SSCP – Systems Security Certified Practitioner</u>	5	ISC2	yes
<u>Understanding Cisco Cybersecurity Operations Fundamentals (CBROPS) - Cisco</u>	5	Cisco	yes

SERVICE MANAGEMENT



Course	Days	Brand	Exam
<u>CompTIA Cloud Essentials+</u>	3	CompTIA	yes
<u>CompTIA IT Fundamentals</u>	5	CompTIA	yes
<u>CompTIA Project+</u>	5	CompTIA	yes
<u>ISO/IEC 20000 Foundation</u>	2	ISO	yes
<u>ISO/IEC 20000 Lead Auditor</u>	5	ISO	yes
<u>ISO/IEC 20000 Lead Implementer</u>	5	ISO	yes
<u>ISO/IEC 20000 Practitioner</u>		ISO	yes
<u>ISO 9001 Foundation</u>	2	ISO	yes
<u>ISO 9001 Lead Auditor</u>	5	ISO	yes
<u>ISO 9001 Lead Implementer</u>	5	ISO	yes
<u>ITIL 4 Foundation</u>	3	Axelos	yes
<u>ITIL 4 Specialist - Create, Deliver & Support</u>	3	Axelos	yes
<u>ITIL 4 Strategist - Direct, Plan & Improve</u>	3	Axelos	yes
<u>ITIL 4 Leader - Digital & IT Strategy</u>	3	Axelos	yes
<u>ITIL 4 Specialist - Drive Stakeholder Value</u>	3	Axelos	yes
<u>ITIL 4 Specialist - High-velocity IT</u>	3	Axelos	yes
<u>Lean Six Sigma Black Belt</u>	4	IASSC	yes

Specialized Learning Offer

Course	Days	Brand	Exam
Lean Six Sigma Green Belt	3	IASSC	yes
Lean Six Sigma Yellow Belt	2	IASSC	yes

SYSTEMS



Course	Days	Brand	Exam
<u>CompTIA A+</u>	5	CompTIA	yes
<u>CompTIA Data+</u>	5	CompTIA	yes
<u>AZ-800T00-A: Administering Windows Server Hybrid Core Infrastructure</u>	4	Microsoft	yes
<u>AZ-801T00-A: Configuring Windows Server Hybrid Advanced Services</u>	4	Microsoft	yes
<u>MB-210T01-A: Microsoft Dynamics 365 Sales</u>	1	Microsoft	yes
<u>MB-220T00-A: Dynamics 365 Customer Insights - Journeys</u>	4	Microsoft	yes
<u>MB-230T01-A: Microsoft Dynamics 365 Customer Service</u>	3	Microsoft	yes
<u>MB-240T00-A: Microsoft Dynamics 365 Field Service</u>	3	Microsoft	yes
<u>MB-260T00-A: Microsoft Customer insights - Data Specialty</u>	4	Microsoft	yes
<u>MB-310T00-A: Microsoft Dynamics 365 Finance</u>	4	Microsoft	yes
<u>MB-330T00-A: Microsoft Dynamics 365 Supply Chain Management</u>	5	Microsoft	yes
<u>MB-700T00-A: Microsoft Dynamics 365: Finance and Operations Apps Solution Architect</u>	4	Microsoft	yes
<u>MB-800T00-A: Microsoft Dynamics 365 Business Central Functional Consultant</u>	4	Microsoft	yes
<u>MB-910T00-A: Microsoft Dynamics 365 Fundamentals (CRM)</u>	2	Microsoft	yes
<u>MB-920T00-A: Microsoft Dynamics 365 Fundamentals (ERP)</u>	2	Microsoft	yes
<u>MS-700T00-A: Managing Microsoft Teams</u>	4	Microsoft	yes
<u>MS-900T01-A: Microsoft 365 Fundamentals</u>	1	Microsoft	yes

Course	Days	Brand	Exam
<u>PL-200T00-A: Microsoft Power Platform Functional Consultant</u>	5	Microsoft	no
<u>PL-600T00-A: Power Platform Solution Architect</u>	4	Microsoft	yes
<u>PL-900T00-A: Microsoft Power Platform Fundamentals</u>	2	Microsoft	yes
<u>SC-300T00-A: Microsoft Identity and Access Administrator</u>	4	Microsoft	yes
<u>SC-400T00-A: Microsoft Information Protection Administrator</u>	2	Microsoft	yes

ARTIFICIAL INTELLIGENCE (AI)



Specialized Learning Offer

Course	Days	Brand	Exam
AI Business Essentials for Leaders	1	Vendor-neutral	no
AI in Business Process Automation	2	Vendor-neutral	no
AI+ Architect™	5	AI CERTs™	yes
AI+ Cloud™	5	AI CERTs™	yes
AI+ Customer Service™	1	AI CERTs™	yes
AI+ Data™	5	AI CERTs™	yes
AI+ Design™	1	AI CERTs™	yes
AI+ Developer™	5	AI CERTs™	yes
AI+ Educator™	1	AI CERTs™	yes
AI+ Engineer™	5	AI CERTs™	yes
AI+ Ethical Hacker™	5	AI CERTs™	yes
AI+ Ethics™	1	AI CERTs™	yes
AI+ Everyone™	1	AI CERTs™	yes
AI+ Executive™	1	AI CERTs™	yes
AI+ Finance™	1	AI CERTs™	yes
AI+ Government™	1	AI CERTs™	yes
AI+ Healthcare™	1	AI CERTs™	yes

Course	Days	Brand	Exam
<u>AI+ Human Resources™</u>	1	AI CERTs™	yes
<u>AI+ Learning & Development™</u>	1	AI CERTs™	yes
<u>AI+ Legal™</u>	1	AI CERTs™	yes
<u>AI+ Marketing™</u>	1	AI CERTs™	yes
<u>AI+ Network™</u>	5	AI CERTs™	yes
<u>AI+ Product Manager™</u>	1	AI CERTs™	yes
<u>AI+ Project Manager™</u>	1	AI CERTs™	yes
<u>AI+ Prompt Engineer™ (Level 1 & 2)</u>	1	AI CERTs™	yes
<u>AI+ Quantum™</u>	5	AI CERTs™	yes
<u>AI+ Researcher™</u>	1	AI CERTs™	yes
<u>AI+ Robotics™</u>	5	AI CERTs™	yes
<u>AI+ Sales™</u>	1	AI CERTs™	yes
<u>AI+ Security™ Compliance</u>	5	AI CERTs™	yes
<u>AI+ Security™: Level 1</u>	5	AI CERTs™	yes
<u>AI+ Security™: Level 2</u>	5	AI CERTs™	yes
<u>AI+ Supply Chain™</u>	1	AI CERTs™	yes
<u>AI+ UX Designer™</u>	1	AI CERTs™	yes

Course	Days	Brand	Exam
AI+ Writer™ Course	1	AI CERTs™	yes
AI-102T00: Designing and Implementing a Microsoft Azure AI Solution	4	Microsoft	yes
AI-900T00: Microsoft Azure AI Fundamentals	1	Microsoft	yes
BCS Essential Certificate in Artificial Intelligence (AI)	1	BCS	yes
Certified AI Governance Professional (AIGP)	2	IAPP	yes
Certified Artificial Intelligence (AI) Practitioner	5	CertNexus	yes
Certified Data Science Practitioner	5	CertNexus	yes
Copilot MS-4004: Empower your workforce with Copilot for Microsoft 365 Use Cases	1	Microsoft	no
Copilot MS-4005: Craft effective prompts for Microsoft Copilot for Microsoft 365	1	Microsoft	no
Copilot MS-4007: Microsoft 365 Copilot User Enablement Specialist	1	Microsoft	no
Copilot MS-4010: Build Plugins and Connectors for Microsoft Copilot for Microsoft 365	1	Microsoft	no
Developing Generative AI Applications on AWS	2	AWS	no
Emerging Technology for the Business Professional	1	CertNexus	yes
Generative AI Essentials	1	Vendor-neutral	no
GenAI for Business Professionals (GenAIBIZ)	1	CertNexus	yes
ICAgile Foundations of AI (ICP-FAI)	1	ICAgile	no
Innovation & AI as a force for good: new skills for a new world	10h	Vendor-neutral	no

Course	Days	Brand	Exam
Introduction to AI for Business	2	Vendor-neutral	no
<u>Introduction to Data Science for Data Professionals</u>	3	Vendor-neutral	no
Introduction to Optimization as a Decision-Making Tool	5	Vendor-neutral	no
<u>ISO/IEC 42001 Foundation</u>	2	PECB	yes
<u>ISO/IEC 42001 Lead Implementer</u>	5	PECB	yes
Machine Learning and Data Science for Business Applications	5	Vendor-neutral	no
<u>Practical Data Science with Amazon SageMaker</u>	1	AWS	no
<u>The Machine Learning Pipeline on AWS</u>	4	AWS	no
<u>Workshop: AI for everyday work</u>	4h	Vendor-neutral	no
Workshop: Human centered design for teams	4h	Vendor-neutral	no
<u>Workshop: Leading Digital Transformation</u>	8h	Vendor-neutral	no
<u>Workshop: Neuroscience of Sustainable Decision-Making</u>	4h	Vendor-neutral	no



Tailor-made Services

UNICC Tailor-made Courses

The courses mentioned in this section are delivered by UNICC subject matter experts, who can easily customize the content based on your organization needs. These courses may be organized upon request in virtual format.

For any additional requirement not listed in this catalogue, please feel free to contact the **UNICC Learning Services Unit** at icctraining@unicc.org.

CompTIA Technical Trainer

Duration: 3 to 5 Days, depending on the number of participants

Audience: Course aimed at trainers who want to enhance their knowledge and skills on the tools and techniques necessary for successfully teaching technical content.

Prerequisites: Preliminary experience in the delivery of technical courses would be desirable.

Optional: Upon request, the participants may take the official CompTIA CTT+ Certification exam.

Prerequisites: Preliminary experience in the delivery of technical courses would be desirable.

Topics Covered:

The content of the course is built around the official CompTIA CTT+ certification course and will be delivered by the UNICC CompTIA CTT+ certified instructors.

- Review organizational needs and student backgrounds to plan course curriculum and objectives.
- Select and implement the appropriate teaching methods for classroom and virtual courses.
- Utilize activities that allow learners to contribute to the discussion at appropriate intervals.
- Use instructional media such as graphic displays and handouts to enrich and engage students.
- Present and conduct themselves in a way that is acceptable to corporate clients and learners.
- Understand and employ effective verbal and non-verbal communication and presentation skills.
- Utilize group dynamics and group facilitation to establish a learner-centered environment.
- Establish an environment free of bias and criticism, promoting participation of all learners.
- Monitor learner progress during training and assess performance at the close of instruction.

Analysing and Visualizing Data in Power BI

Level: 1 (Basic) | **Duration:** 3 Days

Audience: Course aimed at Users who need to extract, transform, model and visualise data in Power BI

Applications: Microsoft Power BI

Prerequisites: Working knowledge of Microsoft Excel is beneficial and Completion of following online training (Lynda.com)

- Power-BI-Essential-Training
- Power-BI-Pro-Essential-Training

Final Assessment at the end of the course

Topics Covered:

- Overview of BI & Power BI Reporting
- Transforming data in Microsoft Power BI
- Modelling data in Power Query
- Visualizing data in Microsoft Power BI



UNICC

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